FY2017 GOAL PROGRESS REPORT

FY2016–2018 STRATEGIC PLAN
We are a movement. United in our collective power to do something about MS now and end this disease forever. The Society’s FY2016–2018 Strategic Plan establishes a roadmap for our movement through 2018. It seeks to increase the empowerment of people affected by MS and provide worldwide solutions to the challenges they face.

Each of the three goals within the strategic plan has a set of strategies where clear impact is identified. People affected by MS will have more and better choices about living their lives to the fullest. They will be surrounded with what they need to move forward. They can be more powerful than the challenges of MS.

The Goal Progress Report for FY2017 summarizes October 2016 through September 2017 progress in each strategic plan goal area. This annual report allows us to track our progress against the FY2016–2018 Strategic Plan. It also articulates how our impact better ensures people affected by MS can live their best lives as we stop MS in its tracks, restore what has been lost and end MS forever. We are committed to measuring progress in a manner that allows for identification of gaps and opportunities for continuous organizational improvement that can lead to greater impact.
GOAL I:  
People have effective treatment choices and solutions to the challenges of living with MS

RESEARCH ANSWERS QUESTIONS TO ADDRESS UNMET NEEDS

FY17 Progress

Research Investment

$40 MILLION
FY17 target: $40 million
This represents funds distributed in 2017; many grants are funded for multi-years. We have commitments through 2025.

MS-RELATED PATENT APPLICATIONS

11,765 TOTAL
2135 NEW IN FY17

Active Clinical Trials

Relapsing MS
Progressive MS
Wellness / Symptoms

Highlights & Notations

• The Society invested $40 million for new and ongoing research and initiatives around the world, with 360 active projects
• The International Progressive MS Alliance launched three Collaborative Network Awards, with co-funding and leadership from the Society
• Society funding of early B cell research led to the first therapy for primary progressive MS
• The International MS Genetics Consortium published results identifying 200 genetic variations that influence the risk of developing MS
• Patient-Centered Outcomes Research Institute committed $38 million for studies comparing the benefits and risks of MS therapies and rehabilitation, including two studies focused on fatigue — four of the lead researchers funded are alumni of Society fellowship programs
• Research papers from Society-led initiatives focusing on wellness research, patient cohorts registries, and clinical measures for tracking MS progression and benefits of therapies provide insight into the current landscape and guide funders and MS researchers on the best ways to speed answers

“It's an exciting time for autoimmune research. I have had MS 32 years. Thanks to research, I have had medicine to keep me in remission the last 11 years. Thank you for all who are working toward a cure!"
– Stacey Baier Oldham
ADVOCACY RESULTS IN NEW AND EXPANDED RESOURCES

FY17 Progress

**MS Activists**
- **103,739 TOTAL**

**District Activist Leaders**
- **330 TOTAL**
- **51 NEW**
- **18% ↑ IN FY17**

Federal Progress

- **21st Century Cures Act** was passed, authorizing a data collection system to track incidence and prevalence of neurological conditions
- **MS activists protected access to affordable, quality health coverage** through robust engagement in the health reform debate — including 14,927 emails to Congress, 115 sign-on letters and ads and 444 Capitol Hill meetings
- Achieved a $2 billion increase for the **National Institutes of Health** and $6 million total for the **MS Research Program** through the Department of Defense

- The **FAIR Drug Pricing Act** was reintroduced in Congress with a new provision added by the Society to better encapsulate MS disease-modifying therapies
- **Ocrevus** entered the market at approximately 20% less than the average price of the MS disease modifying therapies — Genentech cited the Society’s access to medications work in announcing the price
- Sanofi Genzyme released **pricing principles** which align with the Society’s access to medications recommendations

State Progress

104 POLICY PRIORITY BILLS Supported By the Society

- Access and affordability of medications: 33
- Home modifications: 14
- Medicaid: 10
- Transparency of coverage: 8
- Network adequacy: 4
- Caregiver support and respite: 3
- Disability rights: 3
- Medical cannabis: 2
- Access to coverage: 2
- Access to rehab therapies: 1
- Other: 24
GOAL I: People have effective treatment choices and solutions to the challenges of living with MS

HEALTHCARE MEETS INDIVIDUAL NEEDS

FY17 Progress

17 NEW
Physicians received Individual Fellowships to specialize in MS care—bringing the total of Society funded MS specialists to 110

12 NEW
Medical students participated in Medical Student Mentorships—64 students since inception of program

8 NEW
Doctoral physical therapy students received scholarship funds to take an extra-curricular MS education

Partners in MS Care

FY17 year end: 306 (8% ↑)
FY17 target: 312 (10% ↑)

Q3: 296 (4% ↑)
Q2: 293 (3% ↑)
Q1: 291 (2% ↑)

FY16 year end: 284

1,440 REFERRALS TO THE SOCIETY FROM PARTNERS IN MS CARE

Centers for Comprehensive Care: 133
Neurologic Care: 80
Rehabilitation: 51
Mental Health: 47

"Not only did I learn an immense amount about multiple sclerosis, neurology, and immunology, but I also got a first-hand glimpse of what my career might be like as a future neurologist. My mentors were wonderful teachers."

– Medical Student Mentorship Participant
GOAL II: People affected by MS connect to the individuals, information and resources they need to move their lives forward

PEOPLE WITH MS ARE CONNECTING EARLIER IN THEIR MS JOURNEY

FY17 Progress

Newly Diagnosed MSconnection.org Community Members

- FY17 year end: 6,152 (9.5% ↑)
- FY17 target: 6,180 (10% ↑)
- Q3: 6,052 (8% ↑)
- Q2: 5,913 (5% ↑)
- Q1: 5,765 (3% ↑)
- FY16 year end: 5,618

1,474 Newly Diagnosed Individuals Contacted an MS Navigator

FY17 Progress

Self-Help Groups

- 1,138 TOTAL

Online Groups

- FY17 year end: 524 (11% ↑)
- FY17 target: 521 (10% ↑)
- Q3: 519 (9% ↑)
- Q2: 490 (3% ↑)
- Q1: 485 (2% ↑)
- FY16 year end: 474

MS Friends

- 42 VOLUNTEERS PROVIDED SUPPORT TO
- 805 CALLERS PER MONTH

Peer Connections

- 52 VOLUNTEERS PROVIDED SUPPORT TO
- 386 PEOPLE

PEOPLE FIND THE CONNECTIONS THEY NEED TO LIVE THEIR BEST LIVES

FY17 Progress

MSconnection.org Community Members

- FY17 year end: 48,880 (14% ↑)
- FY17 target: 49,228 (15% ↑)
- Q3: 47,235 (10% ↑)
- Q2: 45,385 (6% ↑)
- Q1: 43,912 (3% ↑)
- FY16 year end: 42,807

“I was so moved, encouraged, and able to be honest with myself after this program. I have had MS for over 20 years. The hardest part has been losing my career. I realized I never fully grieved for that loss and was in a limbo. I felt like I had no identity after MS took my career away. I can be more than a healthcare worker. I can be many things.”

– Resiliency Program Participant
GOAL II: People affected by MS connect to the individuals, information and resources they need to move their lives forward

PEOPLE FEEL BETTER EQUIPPED TO MOVE THEIR LIVES FORWARD

FY17 Progress

I have a place for support where I can find solutions.

- 79% Agree / Somewhat agree
- 12% Disagree / Somewhat disagree
- 9% Neutral

Did you or do you plan to take action based on the information we provided?

- 82% Yes
- 13% Other
- 5% No

Top 5 Actions Taken / Planned

1. Make a plan to change a particular situation
2. Share information with a family member or friend
3. Contact a referral
4. Share information with someone affected by MS
5. Connect to others with similar experiences

Wellness Programs

- 85% of participants plan to make a change
- 90% of participants feel better able to cope with the challenges of MS

TOP 5 BEHAVIOR CHANGES:

1. Increase exercise
2. Improve diet
3. Mindfulness
4. Stress management
5. Intellectual activities

“...The wellness programs are the best of the Society. They reach people at different points on the wellness spectrum and provide grounding and a sense of social support that you can only get from others managing their own personal journey with MS.”
– Wellness Program Participant
GOAL III:
Individuals and organizations are mobilized to generate resources that accelerate progress and maximize impact

WE BUILD CAPACITY AND EFFECTIVELY GENERATE AND DEPLOY RESOURCES TO FUND THE STRATEGIC PLAN

FY17 Progress

Revenue Sources

<table>
<thead>
<tr>
<th>Source</th>
<th>FY17 Budget</th>
<th>FY17 Preliminary Results</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bike MS</td>
<td>$193.4</td>
<td>$136.6**</td>
</tr>
<tr>
<td>Walk MS*</td>
<td>$193.4</td>
<td>$179.8*</td>
</tr>
<tr>
<td>Events**</td>
<td>$124.2</td>
<td>$124.2</td>
</tr>
<tr>
<td>Individual Giving***</td>
<td>$203.3</td>
<td>$203.3</td>
</tr>
<tr>
<td>Bequests</td>
<td>$13.6**</td>
<td>$13.6**</td>
</tr>
</tbody>
</table>

Society Revenue & Expenses

<table>
<thead>
<tr>
<th>Source</th>
<th>FY17 Budget</th>
<th>FY17 Preliminary Results</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenue</td>
<td>$193.4</td>
<td>$136.6**</td>
</tr>
<tr>
<td>Expenses</td>
<td>$179.8*</td>
<td>$179.8*</td>
</tr>
</tbody>
</table>

6,248
BIKE MS TEAMS
FY17 target: 6,970

25,988
WALK MS TEAMS
FY17 target: 28,603

Highlights & Notations

- FY2017 operating revenue was $13.5 million under budget which has been offset by a $16.8 million reduction in expenses, resulting in a $3.2 million favorable variance to budget — an additional $13.6 million in revenue from non-operations resulted in a total change in net assets of $7.4 million
- Bike MS registration was down 5% and team recruitment was down 6%
- Walk MS registration was down 9% and team recruitment was down 9%
- Do It Yourself Fundraising and Finish MS met budget and registration targets
- Individual Giving exceeded revenue budget by 8%
- Leadership Events exceeded revenue budget by 5%

Even on days when I’m fatigued or something and my run doesn’t go well, just the fact that I’m out there doing it, that elevates my mood and really, really helps me get through the day.”
– Cheryl Hile, Finish MS Participant
GOAL III: Individuals and organizations are mobilized to generate resources that accelerate progress and maximize impact

WE HAVE ENDURING RELATIONSHIPS THAT EXCEED CONSTITUENT EXPECTATIONS

FY17 Progress

Social Media Followers

<table>
<thead>
<tr>
<th>Social Media Followers</th>
<th>FY17 year end: 1,095,426 (15%↑)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q3: 1,062,486 (11%↑) year-to-date</td>
<td></td>
</tr>
<tr>
<td>Q2: 1,030,994 (8%↑)</td>
<td></td>
</tr>
<tr>
<td>Q1: 1,004,825 (5%↑)</td>
<td></td>
</tr>
<tr>
<td>FY16 year end: 955,824</td>
<td></td>
</tr>
</tbody>
</table>

Social Media Engagement*

<table>
<thead>
<tr>
<th>Facebook</th>
<th>Twitter</th>
</tr>
</thead>
<tbody>
<tr>
<td>31%</td>
<td>3%</td>
</tr>
<tr>
<td>912,846 followers</td>
<td>137,200 followers</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Instagram</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>55%</td>
<td>29%</td>
</tr>
<tr>
<td>45,380 followers</td>
<td>FY17 target: 30%</td>
</tr>
</tbody>
</table>

Kidney Renal

Average engagement rates:
- Facebook business pages = 2%
- Twitter top 25 businesses = .07%
- Instagram top businesses = 4%

* Engagement = actions taken in response to Society posts (e.g., likes, comments, retweets), divided by total number of social media followers

Media Mentions

20,047 TOTAL MENTIONS OF THE SOCIETY in MS-related stories

MS Organization Media Mentions

- National MS Society
- MS Foundation
- Consortium of MS Centers
- MS Association of America
- MS International Federation
- Other MS Organizations

Highlights & Notations

- Reporter Ellie Dolgin from Nature, the top journal across all scientific disciplines, interviewed Tim Coetzee on Ocrelizumab and International Progressive MS Alliance for an article about potential therapies for progressive MS
- The FDA approval of Ocrevus — including quotes from Society leadership — was covered by Wall Street Journal, Reuters, NBC, CNN and more
- NHL player Brian Bickell’s return to the ice five months after his MS diagnosis — which coincided with his team’s surprise participation in Walk MS — garnered extensive media coverage

"We don’t seem to be the forgotten group anymore. There's some attention coming our way — and that helps.”