

2019 Cooling Equipment Information & National Vendor List

To help you address the heat-related effects of MS, many companies have designed cooling garments & other types of equipment, including cooling vests, wrist/ankle/neck wraps, hats/caps and misters. To select the appropriate cooling equipment for your individual needs, consider the following:

- What is the cooling garment made of? What is its total cooling time?
- What is the garment's weight? Is it designed to fit under or over regular clothing?
- As the garments utilize different types of cooling mechanisms (e.g., ice/gel packs, evaporative cooling, phase-change), which works best in your climate? Explore each option [here](#).
- For further details, view the **National MS Society's** [Summer Guide to Managing Heat & MS](#) and **ActiveMSers.org's** [Cooling Gear Buying Guide](#), with product reviews & discount codes. For more cooling strategies, also visit the **National MS Society's** [Heat & Temperature Sensitivity](#) page.
- Will your health insurer cover this item? If coverage for cooling vests/equipment is offered, it will typically be found under the durable medical equipment benefit. If your health insurer denies the initial request, [view instructions on filing a health insurance appeal or exception request](#), as well as [view a sample cooling equipment appeal letter](#).

National Vendor	Available Items	Website	Phone Number
Coolture <i>(based in New York)</i> Use PROMO CODE 'NMSSVEST' <i>for preferred pricing</i>	cooling vests & accessories	www.coolture.net	716-281-0080
Glacier Tek <i>(based in Minnesota, all products made in USA)</i> Use PROMO CODE 'NMSS-15' <i>for a 15% discount</i>	eco-friendly cooling vests & cooling packs	www.glaciertek.com	800-482-0533
Misty Mate <i>(based in Arizona)</i> Use PROMO CODE 'SS10' <i>for a 10% discount</i>	eco-friendly personal and patio misting systems & cooling apparel	www.mistymate.com	800-233-6478
Polar-Products <i>(based in California)</i> Use PROMO CODE 'NMSS18' <i>for a 15% discount + a free Polar Cool Tie with every order</i>	cooling vests & accessories	www.polar-products.com	800-597-0618
Polar Products, Inc. <i>(based in Ohio)</i> Use PROMO CODE 'NMSS00' <i>for a 10% discount</i>	Kool Max and Cool58 cooling vests & accessories	www.polarproducts.com	800-763-8423
Steele Cooling Vests <i>(based in Washington)</i> Use PROMO CODE 'NMSS2019' <i>for a 10% discount (min. \$20 order)</i>	cooling vests & accessories	www.steelevest.com	888-783-3538
Thermapparel <i>(based in New York)</i> Use PROMO CODE 'Undercool' <i>for a 10% discount</i>	cooling vests	www.thermapparel.net	855-232-7233

If you are not able to obtain cooling equipment through your health insurance, you may wish to look into ***nationwide cooling assistance programs*** designed specifically for persons living with MS. Below are options to explore. For additional support in accessing cooling equipment or financial resources, please reach out to a [National MS Society MS Navigator](#) at **1-800-344-4867** or [online](#).

Cooling Assistance Programs	Website	Phone Number
MS Association (MSAA) Cooling Program* <i>(Program available all year)</i>	https://mymsaa.org/msaa-help/cooling-products/ Vendors: Polar Products, Inc. (Ohio) and Steele	800-532-7667

**PLEASE NOTE: If you have already received cooling items through the MSAA Cooling Equipment Program, a 5-year wait period may apply. Contact MSAA for further details.*

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The National Multiple Sclerosis Society is proud to be a source of information on multiple sclerosis related topics. The information provided is based on professional advice, published experience, and expert opinion, but does not constitute medical or legal advice. For specific medical advice, consult a qualified physician. For specific legal advice, consult a qualified attorney. **Rev.06.01.19**