2019 Cooling Equipment Information & National Vendor List

To help you address the heat-related effects of MS, many companies have designed cooling garments & other types of equipment, including cooling vests, wrist/ankle/neck wraps, hats/caps and misters. To select the appropriate cooling equipment for your individual needs, consider the following:

- What is the cooling garment made of? What is its total cooling time?
- What is the garment’s weight? Is it designed to fit under or over regular clothing?
- As the garments utilize different types of cooling mechanisms (e.g., ice/gel packs, evaporative cooling, phase-change), which works best in your climate? Explore each option [here](#).
- For further details, view the National MS Society’s [Summer Guide to Managing Heat & MS](#) and ActiveMSers.org’s [Cooling Gear Buying Guide](#), with product reviews & discount codes. For more cooling strategies, also visit the National MS Society’s [Heat & Temperature Sensitivity](#) page.
- Will your health insurser cover this item? If coverage for cooling vests/equipment is offered, it will typically be found under the durable medical equipment benefit. If your health insurser denies the initial request, [view instructions on filing a health insurance appeal or exception request](#), as well as [view a sample cooling equipment appeal letter](#).

<table>
<thead>
<tr>
<th>National Vendor</th>
<th>Available Items</th>
<th>Website</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Coolture (based in New York)</td>
<td>cooling vests &amp; accessories</td>
<td><a href="http://www.coolture.net">www.coolture.net</a></td>
<td>716-281-0080</td>
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<tr>
<td>Use PROMO CODE ‘NMSSVEST’ for preferred pricing</td>
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<tr>
<td>Glacier Tek (based in Minnesota, all products made in USA)</td>
<td>eco-friendly cooling vests &amp; cooling packs</td>
<td><a href="http://www.glaciertek.com">www.glaciertek.com</a></td>
<td>800-482-0533</td>
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<tr>
<td>Use PROMO CODE ‘NMSS-15’ for a 15% discount</td>
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<tr>
<td>Misty Mate (based in Arizona)</td>
<td>eco-friendly personal and patio misting systems &amp; cooling apparel</td>
<td><a href="http://www.mistymate.com">www.mistymate.com</a></td>
<td>800-233-6478</td>
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<tr>
<td>Use PROMO CODE ‘SS10’ for a 10% discount</td>
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<tr>
<td>Polar-Products (based in California)</td>
<td>cooling vests &amp; accessories</td>
<td><a href="http://www.polar-products.com">www.polar-products.com</a></td>
<td>800-597-0618</td>
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<tr>
<td>Use PROMO CODE ‘NMSS18’ for a 15% discount + a free Polar Cool Tie with every order</td>
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<tr>
<td>Polar Products, Inc. (based in Ohio)</td>
<td>Kool Max and Cool58 cooling vests &amp; accessories</td>
<td><a href="http://www.polarproducts.com">www.polarproducts.com</a></td>
<td>800-763-8423</td>
</tr>
<tr>
<td>Use PROMO CODE ‘NMSS00’ for a 10% discount</td>
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<tr>
<td>Steele Cooling Vests (based in Washington)</td>
<td>cooling vests &amp; accessories</td>
<td><a href="http://www.steelevest.com">www.steelevest.com</a></td>
<td>888-783-3538</td>
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<tr>
<td>Use PROMO CODE ‘NMSS2019’ for a 10% discount (min. $20 order)</td>
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<tr>
<td>Thermapparel (based in New York)</td>
<td>cooling vests</td>
<td><a href="http://www.thermapparel.net">www.thermapparel.net</a></td>
<td>855-232-7233</td>
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<tr>
<td>Use PROMO CODE ‘Undercool’ for a 10% discount</td>
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If you are not able to obtain cooling equipment through your health insurance, you may wish to look into nationwide cooling assistance programs designed specifically for persons living with MS. Below are options to explore. For additional support in accessing cooling equipment or financial resources, please reach out to a National MS Society MS Navigator at 1-800-344-4867 or online.

<table>
<thead>
<tr>
<th>Cooling Assistance Programs</th>
<th>Website</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>MS Association (MSAA) Cooling Program*</td>
<td><a href="https://mymssa.org/msaa-help/cooling-products/">https://mymssa.org/msaa-help/cooling-products/</a></td>
<td>800-532-7667</td>
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<tr>
<td>(Program available all year)</td>
<td>Vendors: Polar Products, Inc. (Ohio) and Steele</td>
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<tr>
<td>MS Foundation (MSF) Cooling Program</td>
<td><a href="https://msfocus.org/Get-Help/MSF-Programs-Grants/Cooling-Program">https://msfocus.org/Get-Help/MSF-Programs-Grants/Cooling-Program</a></td>
<td>888-673-6287</td>
</tr>
<tr>
<td>(Available Feb 1-Jun 1 of every year only)</td>
<td>Vendors: Polar Products Inc. (Ohio), Steele and Thermapparel</td>
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*PLEASE NOTE: If you have already received cooling items through the MSAA Cooling Equipment Program, a 5-year wait period may apply. Contact MSAA for further details.*

The National Multiple Sclerosis Society ("Society") does not endorse products, services or manufacturers. Such names appear here solely because they are considered helpful information. The Society assumes no liability for the recipient's use of any product or service mentioned. The Society does not independently verify whether the information provided by each service provider is accurate. The Society undertakes no responsibility to verify whether the service provider is appropriately licensed and certified and has applicable insurance coverage.

The National Multiple Sclerosis Society is proud to be a source of information on multiple sclerosis related topics. The information provided is based on professional advice, published experience, and expert opinion, but does not constitute medical or legal advice. For specific medical advice, consult a qualified physician. For specific legal advice, consult a qualified attorney.  

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