

Frequently Asked Questions

- What is a staff partner?

Your staff partner is the member of the Society staff responsible for implementing programs in your geographical area. Your relationship with your staff partner is essential for effective Society group leadership in your community. Your staff partner will equip you with the tools and resources you need to be successful in your role.

- What if our information is listed incorrectly on the “Join a Local Group” listing on the website?

The listings can be corrected by notifying your staff partner.

- Will the “Find Doctors and Resources” search function show MS Specialists as well as regular doctors?

The Society’s Partners in MS Care are healthcare providers who have demonstrated knowledge and expertise in treating patients with MS and have a relationship with the National MS Society. This category of healthcare provider will be prioritized within the distance parameter used and listed before other general neurologists. The same is true for other types of healthcare providers that may also carry the Partner in MS Care designation, e.g., rehabilitation specialists and mental health providers.

- How does the National MS Society promote our groups?
 - Society groups are listed on the website on the “Join a Local Groups” page at:
<https://www.nationalmssociety.org/Resources-Support/Find-Support/Join-a-Local-Support-Group>
 - Society groups are promoted in the monthly e-newsletters
 - MS Navigators send out information on specific groups as requested

- *Links to the “Join a Local Group” page are promoted in Momentum magazine, MS Connections Newsletter and in various Society brochures*
- *You can also get involved in promoting your group using the new promotional tools made available recently, such as Group Promotional Flyers and Group Leader Business Cards. See your staff partner for more information!*

- Will there be additional educational toolkits sent out to leaders?
 - *The Everyday Matters program will be rolling out for groups later this year. This program covers Positive Psychology and techniques for living your best life with MS. Stay tuned for more information.*
 - *All kits can be found at:*
www.nationalMSSociety.org/connectionprogramvolunteers
 - *Please reach out to your staff partner if you have ideas for future educational toolkits.*

- Will there be new materials added to the "Group meeting discussion guides and toolkits" site?

Yes! In fact, we've recently just added the links to On-Demand Educational Videos and MS 101 videos you can use with your groups. Check it out at:

www.nationalMSSociety.org/connectionprogramvolunteers